



Scottish  
Borders  
COUNCIL



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**Please complete the second page of this form (or reverse)**



**6) Ratings** - Rate out of 5 for each question. 1 being the lowest, 5 being the highest.

- |  |          |          |          |          |          |
|--|----------|----------|----------|----------|----------|
| a) Value for money:                                  | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |
| b) Customer service or reliability:                  | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |
| c) Quality of service or product:                    | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |
| d) Likelihood to use again or recommend this member: | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |
- 
- |  |          |          |          |          |          |
|--|----------|----------|----------|----------|----------|
| e) Likelihood to use again or recommend the Trusted Trader scheme: | <b>1</b> | <b>2</b> | <b>3</b> | <b>4</b> | <b>5</b> |
|--|----------|----------|----------|----------|----------|

\*PLEASE FOLD HERE

**7) Comments** - Please give a short statement regarding your experience of using this trader. Feel free to attach a separate piece of paper with any additional comments.

\*PLEASE FOLD HERE

**Thank you for supporting Scottish Borders Trusted Trader.**

Please post the form using the supplied envelope if provided, or post it to:  
Trusted Directory Services, Minerva Mill, Station Road, Alcester, B49 5ET.

\*0333 calls cost the same as calls to geographic numbers (01 or 02) and form part of any inclusive minutes.

\*\*All information provided will be handled in line with the Data Protection Act. Registration number: ZA081479.

Review Form Version SBTT2

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