



- Reviews are moderated and, if approved, are added to the system within 48 hours of receipt.
- This form is for use by customers and must only be used to provide feedback for traders that are members of the Renfrewshire Trusted Trader scheme.
- Please ensure you complete all the sections on this page. We may call you to verify your comments.
- If you need help with this form, please call us on 0333 444 2198*.

*PLEASE FOLD HERE

PLEASE USE BLOCK CAPITALS THROUGHOUT THIS FORM

[illegible][illegible]

| | | | | | | | | | | | | | | | | | | | | |

*PLEASE FOLD HERE

| | | | | | | | | | | | | | | | | | | | |

10

Please complete the second page of this form (or reverse)



6) Ratings - Rate out of 5 for each question. 1 being the lowest, 5 being the highest.

a) Value for money: **1 2 3 4 5**

b) Customer service or reliability: **1 2 3 4 5**

c) Quality of service or product: **1 2 3 4 5**

d) Likelihood to use again or recommend this member: **1 2 3 4 5**

e) Likelihood to use again or recommend the Trusted Trader scheme: **1 2 3 4 5**

*PLEASE FOLD HERE

7) Comments - Please give a short statement regarding your experience of using this trader. Feel free to attach a separate piece of paper with any additional comments.

*PLEASE FOLD HERE

Thank you for completing this form and supporting Renfrewshire Trusted Trader.

Please post the form using the supplied envelope if provided, or post it to:
Trusted Directory Services, Minerva Mill, Station Road, Alcester, B49 5ET.

*0333 calls cost the same as calls to geographic numbers (01 or 02) and form part of any inclusive minutes.

**All information provided will be handled in line with the Data Protection Act. Registration number: ZA081479.

Review Form Version RTT3

Renfrewshire Trusted Trader is operated under licence from Renfrewshire Council
Trusted Directory Services Ltd is responsible for scheme management.
Reg. address: Minerva Mill, Alcester, Warwickshire, B49 5ET.
Reg. in England and Wales | No:9173565.