



6) Ratings - Rate out of 5 for each question. 1 being the lowest, 5 being the highest.

- | | | | | | |
|---|----------|----------|----------|----------|----------|
| a) Value for money: | 1 | 2 | 3 | 4 | 5 |
| b) Customer service or reliability: | 1 | 2 | 3 | 4 | 5 |
| c) Quality of service or product: | 1 | 2 | 3 | 4 | 5 |
| d) Likelihood to use again or recommend this member: | 1 | 2 | 3 | 4 | 5 |
| <hr/> | | | | | |
| e) Likelihood you will use the Trusted Trader scheme in the future: | 1 | 2 | 3 | 4 | 5 |

*PLEASE FOLD HERE

7) Comments - Please give a short statement regarding your experience of using this trader. Feel free to attach a separate piece of paper with any additional comments.

*PLEASE FOLD HERE

Thank you for supporting East Renfrewshire Trusted Trader.

Please post the form using the supplied envelope if provided, or post it to:
Trusted Directory Services, Minerva Mill, Station Road, Alcester, B49 5ET.

*0333 calls cost the same as calls to geographic numbers (01 or 02) and form part of any inclusive minutes.
**All information provided will be handled in line with the Data Protection Act. Registration number: ZA081479.