



\*PLEASE FOLD HERE

## **Trader Feedback Form**

The easiest way to leave your feedback is to visit www.trustedtrader.scot and select leave a review. Alternatively, complete this form and return it using the envelope if provided, or post it to: Trusted Directory Services, Minerva Mill, Station Road, Alcester, B49 5ET.

- Reviews are moderated and, if approved, are added to the system within 48 hours of receipt.

- This form is for use by customers and must only be used to provide feedback for traders that are members of the East Dunbartonshire Trusted Trader scheme.

- Please ensure you complete all the sections on this page. We may call you to verify your comments.

- If you need help with this form, please call us on 0333 444 2198\*.

If you have a complaint against a Trusted Trader then **DO NOT** complete this form. Please telephone us on **0333 444 2198**\* or e-mail **complaints@trustedtrader.team** with your details. Your complaint will be fully investigated.

PLEASE USE BLOCK CAPITALS THROUGHOUT THIS FORM																									
1) Trader business name (as it is displayed on Trusted Trader – must be completed).																									
2)	Trad	er te	elep	oho	ne r	num	nbe	r or	m	emt	oers	hip	o nu	ımb	er (	mus	t be	cor	nple	eted)					
<b>3) Your name</b> (including title - must be completed). Please tick this box if you do not want your name to be shown with your review.																									
4)	Your	COI	nta	ct te	elep	hor	ne r	านท	nbe		this	is re	equir	ed b	out w	ill no	ot be	e dis	spla	yed (	or sł	nare	EASE	FOLD HERE	. –
5)	Pleas mem £1-	ber	wh			s re	vie		s al	bou		ck o		one k	oox)		•	t fr		£25		0+			

Please complete the second page of this form (or reverse)





6) Ratings - Rate out of 5 for each question. 1 being the lowest, 5 being the highest.

a) Value for money:	1	2	3	4	5
b) Customer service or reliability:	1	2	3	4	5
c) Quality of service or product:	1	2	3	4	5
d) Likelihood to use again or recommend this member:	1	2	3	4	5
e) Likelihood to use again or recommend the Trusted Trader scheme:	1	2	3	4	5 *PLEASE FOLD HERE

**7) Comments** - Please give a short statement regarding your experience of using this trader. Feel free to attach a separate piece of paper with any additional comments.

 *PLEASE FOLD HERE
PLEASE FOLD HERE

Thank you for supporting East Dunbartonshire Trusted Trader.

Please post the form using the supplied envelope if provided, or post it to: Trusted Directory Services, Minerva Mill, Station Road, Alcester, B49 5ET.

\*0333 calls cost the same as calls to geographic numbers (01 or 02) and form part of any inclusive minutes. \*\*All information provided will be handled in line with the Data Protection Act. Registration number: ZA081479.

Review Form Version EDTT2

\_ \_ \_ \_ \_ \_ \_ \_ \_

East Dunbartonshire Trusted Trader is operated under licence from East Dunbartonshire Council Trusted Directory Services Ltd is responsible for scheme management. Reg. address: Minerva Mill, Alcester, Warwickshire, B49 5ET. Reg. in England and Wales | No:9173565.