East Renfrewshire Trusted Trader

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Trader Feedback Form

The easiest way to leave your feedback is to visit www.trustedtrader.scot and select leave a review. Alternatively, complete this form and return it using the envelope if provided, or post it to: Trusted Directory Services, Minerva Mill, Station Road, Alcester, B49 5ET.

- Reviews are moderated and, if approved, are added to the system within 48 hours of receipt.
- This form is for use by customers and must only be used to provide feedback for traders that are members of the East Renfrewshire Trusted Trader scheme.
- Please ensure you complete all the sections on this page. We may call you to verify your comments.
- If you need help with this form, please call us on 0333 444 0620*.

If you have a complaint against a Trusted Trader then **DO NOT** complete this form.
Please telephone us on **0333 444 0620*** or e-mail **complaints@trustedtrader.scot** with your details. Your complaint will be fully investigated.

*PLEASE FOLD HERE

PLEASE USE BLOCK CAPITALS THROUGHOUT THIS FORM

1) Trader business name (as it is displayed on Trusted Trader – must be completed).

2) Trader telephone number or membership number (must be completed).

3) Your name (including title - must be completed).
Please tick this box if you do not want your name to be shown with your review. ☐

*PLEASE FOLD HERE

4) Your contact telephone number (**this is required but will not be displayed or shared).

5) Please tick the value of the products/services you bought from our member which this review is about. (tick only one box or enter the actual amount).

£1- £1000	£1001 - £5000	£5001 - £25,000	£25,000+
☐	☐	☐	☐

Or enter the actual amount. £

Please complete the second page of this form (or reverse)